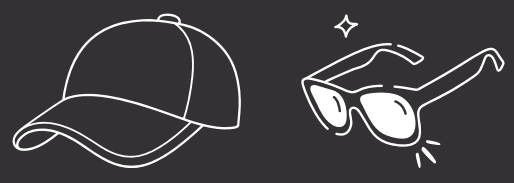
Queensland Country
Bank Stadium

RUGBY LEAGUE WORLD CUP AT QUEENSLAND COUNTRY BANK STADIUM



Queensland Country
Bank Stadium

WHAT TO BRING



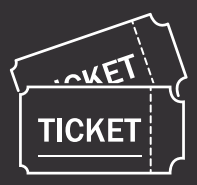
HAT, SUNGLASSES AND SUNSCREEN



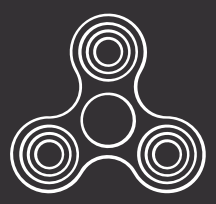
NOISE CANCELLING HEADPHONES



EMPTY WATER BOTTLE



DIGITAL TICKET OR MEMBERSHIP CARD



FIDGETS AND/OR SENSORY TOOLS



SUNFLOWER LANYARD



EFTPOS CARD (CASHLESS VENUE)

Queensland Country
Bank Stadium

1



I'M COMING TO QUEENSLAND COUNTRY BANK STADIUM TO WATCH THE RUGBY LEAGUE WORLD CUP.

THIS VISUAL STORY WILL HELP ME GET TO KNOW THE STADIUM AND WHAT I CAN EXPECT BEFORE I ATTEND.

Queensland Country
Bank Stadium

2



I WILL ORGANISE TRANSPORT TO AND FROM THE STADIUM.

THERE ARE A FEW OPTIONS FOR ME TO CHOOSE FROM. I HAVE LOOKED AT THEM ON THE STADIUM'S WEBSITE.

Queensland Country
Bank Stadium

3



IF I HAVE MOBILITY NEEDS, I CAN BE DROPPED OFF ON PRIDE CLOSE AND USE THE ACCESSIBLE TRANSFER OPTION.

THE STAFF WILL HELP ME FROM THE DROP OFF POINT TO GATE D/E.

Queensland Country
Bank Stadium

4



IF I HAVE PURCHASED MY TICKET FROM TICKETMASTER I HAVE DOWNLOADED IT TO MY PHONES DIGITAL WALLET.

Queensland Country
Bank Stadium

5



WHEN I ARRIVE AT THE STADIUM, I WILL CHECK MY TICKET AND GO TO THE CORRECT GATE AND JOIN THE QUEUE.

THERE WILL BE LOTS OF NOISY AND EXCITED PEOPLE ENTERING THE VENUE.

Queensland Country
Bank Stadium

6



BEFORE I ENTER THE STADIUM, I NEED TO COMPLETE THE SECURITY PROCESS.

THIS IS FOR SAFETY REASONS.

IF IT IS A BUSY GAME, IT MIGHT TAKE A LITTLE BIT LONGER.

Queensland Country
Bank Stadium

7



THE SECURITY GUARD MAY ASK ME TO OPEN MY BAG SO THEY CAN CHECK INSIDE.

THEY MIGHT ALSO SCAN ME WITH THEIR WAND BEFORE I ENTER.

Queensland Country
Bank Stadium

8



I WILL SCAN MY TICKET AT THE TURNSTILE.

WHEN THE LIGHT ON THE SCREEN TURNS GREEN OR YELLOW I WILL PUSH THE METAL TURNSTILE ARM AND GO INSIDE.

Queensland Country
Bank Stadium

9



I WILL FIND MY SEAT USING THE INFORMATION ON MY TICKET.

I CAN USE THE STADIUMS SIGNAGE TO FIND THE RIGHT AISLE OR ASK A STAFF MEMBER FOR ASSISTANCE.

Queensland Country
Bank Stadium

10



THE CROWD WILL MAKE LOTS OF NOISE WHEN THEIR TEAM RUNS OUT, SCORE A TRY OR THE GAME FINISHES.

I WILL MAKE SURE I HAVE MY HEADPHONES READY.

Queensland Country
Bank Stadium

11



I MIGHT SEE FLASHING LIGHTS.

I MIGHT FEEL SOME HEAT FROM THE FLAMES.

I MIGHT SMELL SMOKE.

I MIGHT HEAR LOUD MUSIC AND FIREWORKS.

Queensland Country
Bank Stadium

12



IF I NEED A BREAK FROM THE STIMULATION OF THE EVENT, I CAN VISIT THE QUIET ROOM.

I CAN FIND IT ON THE CONCOURSE NEAR AISLE 101 ON THE WEST.

IF I'M UNDER 16 I WILL NEED TO BE ACCOMPANIED BY AN ADULT.

Queensland Country
Bank Stadium

13



I CAN BUY FOOD, DRINKS AND MERCHANDISE INSIDE THE STADIUM USING MY DEBIT/CREDIT CARD.

QUEENSLAND COUNTRY BANK STADIUM DOESN'T ACCEPT CASH.

Queensland Country
Bank Stadium

14



IF I NEED HELP, I CAN ASK THE STADIUM STAFF.

THEY WEAR BLACK SHIRTS WITH THE STADIUM LOGO. THERE ARE ALSO SECURITY GUARDS, MEDICS AND POLICE OFFICERS AVAILABLE IF I NEED THEM.

Queensland Country
Bank Stadium

15

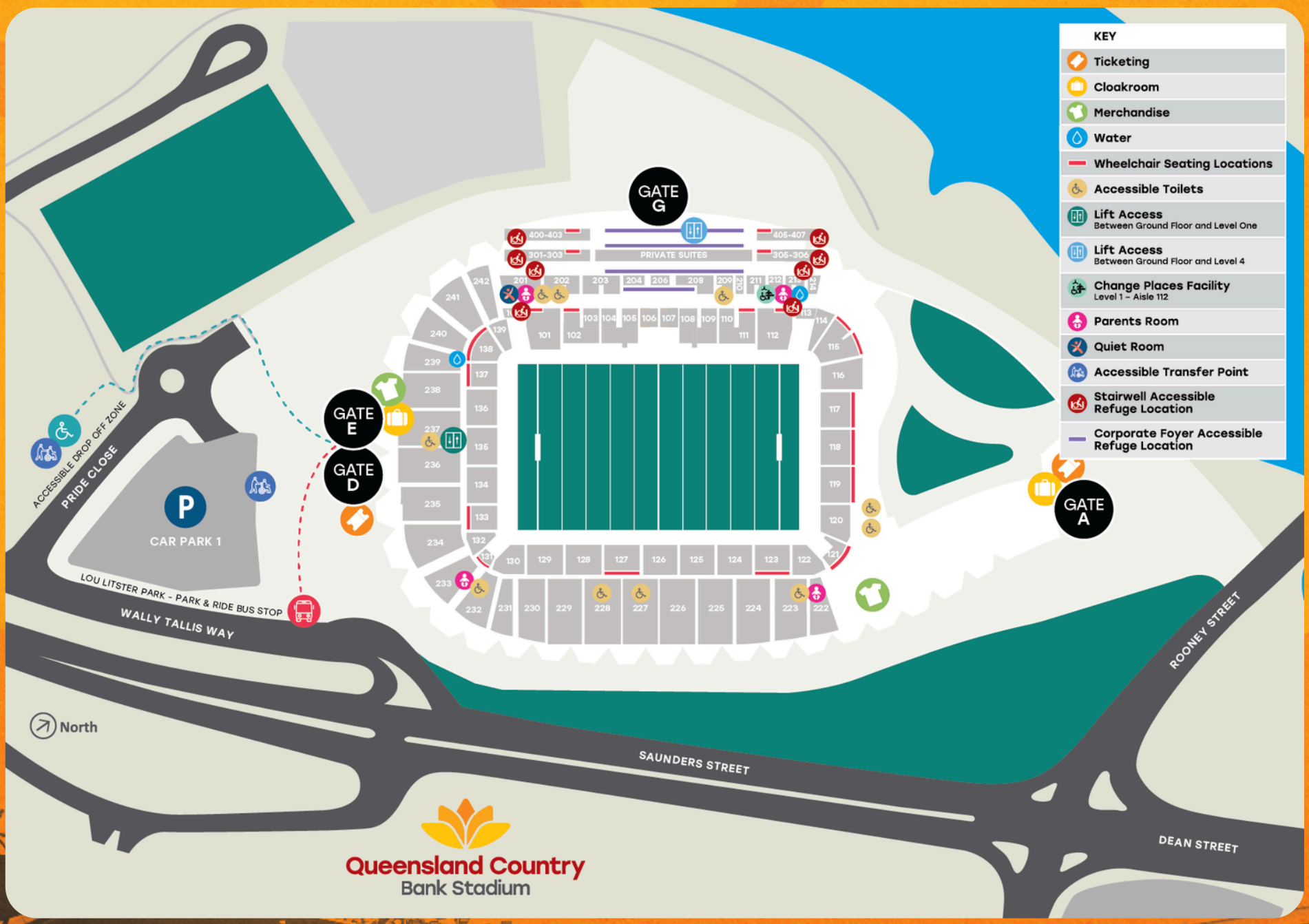


IF I DON’T FEEL COMFORATABLE SPEAKING TO A STAFF MEMBER, I CAN CONTACT THE STADIUM.

Email - info@queenslandcountrybankstadium.com.au
Text - 0407 487 155

Queensland Country
Bank Stadium

STADIUM MAP



Queensland Country
Bank Stadium

THANK YOU FOR VISITING!

